



We understand that this year has been like no other, and you may need some assurance when it comes to booking your training courses with Sport's Therapy UK. That's why we have introduced our Booking Guarantee:

Book your course with confidence, knowing that should we need to cancel your course due to a further lockdown imposed by COVID-19, you will be able to receive a refund or change the date free of charge*.

**Based on the Government announcing restrictions on travel or re-entering another lockdown situation. Your future change of date must be within 12 months of the original booking date.*

The Sports Therapy UK Safety Guarantee

We have implemented procedures at our training centre to ensure that you can feel safe when training with us. These include (but are not limited to):

- Frequent cleaning of all work area floors, equipment, and work surfaces
- Frequent cleaning of objects and surfaces that are touched regularly, such as door handles and keyboards, couches, bottles, etc
- Windows will be kept open in all work areas whenever possible
- A clear workspace policy and removal of waste and belongings from the work area at the end of each day
- Restricted use of high-touch items and equipment such as printers or whiteboards
- Appropriate PPE will be worn by relevant members of staff

All students who attend our courses will be asked to:

- Stay with same partner for practical sessions for each morning and each afternoon
- Bring only what they need for the course in any hand luggage, back-packs, etc
- Wear disposable masks (available if required) throughout all practical sessions; whether role playing a client or practitioner
- Retain and use a single chair, moving this as necessary between practical sessions and talks
- Cover the seat of the chair with tissue paper and dispose of afterwards
- Use a single hand sanitiser bottle at frequent intervals throughout the day and return the dispenser for refilling and cleaning at the end of each day
- You may bring your own hand sanitiser bottle and replenish from our supplied sanitising gel
- Use antiseptic wipes (provided) to wipe down vinyl on couches and massage bottles after each use

- Bring a clothes bag for storing any items of clothing removed for any practical sessions.
- Wear fresh clothing that has been washed for each day attending our courses
- Bring water dispensers, flasks, and food for their own consumption
- Wipe the tap handle for the water dispenser after each use
- Thoroughly wash hands following guidelines displayed in wash areas at the start of each day, at lunchtime, and any other occasions deemed necessary
- Enter the kitchen area one person at a time and only to either place well-wrapped food in the fridge, or to retrieve it
- Use hand driers and/or paper towels plus disposal bins will be available
- Immediately report to the lead tutor if they begin suffering any Corvid-19 symptoms whilst attending our courses
- All students will be required to sign a Self-Certification and Consent Form

For more details on how we are protecting staff and students, [please read our Policy Document](#).